

What Should Customers See in EVERY Business?

ALL open businesses have to follow the County Health Officer's rules to make sure their workers and customers stay as safe as possible from COVID-19. Here's what you should see at every open business in Santa Clara County:

1. ALL CUSTOMERS AND WORKERS WEARING FACE COVERINGS

Employees must wear face coverings (unless it's unsafe for them or they're talking to someone who is hearing-impaired).

Customers over age 2 must wear face coverings too, and the business should turn away customers who aren't wearing them unless the customer has a medical reason not to.

2. EVERYONE KEEPS AT LEAST 6-FOOT DISTANCE

A business should never be crowded. Business must limit the number of customers and workers in a facility at any time based on square footage.

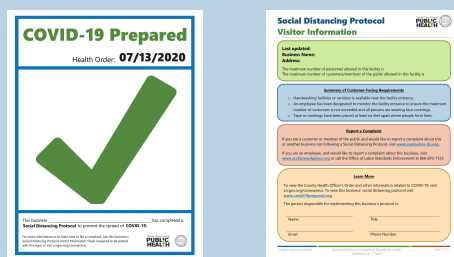
You should also see things like tape on the floor marking 6-foot distances for customers standing in line, and chairs and benches blocked off with tape or signs. Employees shouldn't be crowding together while they work.

3. HAND-WASHING OR HAND SANITIZER AVAILABLE FOR CUSTOMERS

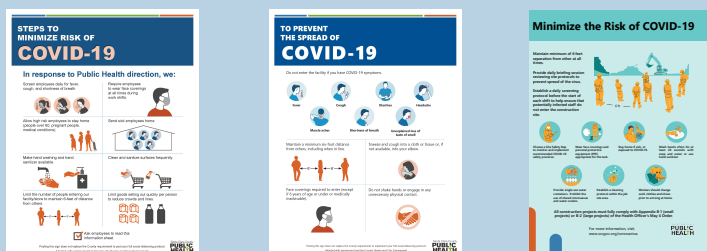
There is hand sanitizer or soap and water available so customers and the business's employees can keep their hands clean.

4. POSTERS EXPLAINING COVID-19 SAFETY RULES

At the entrance, you should see the COVID-19 PREPARED sign and Social Distancing Protocol Visitor Information sheet, which look like this:



You should also see posters with information about social distancing, face covering, and health and hygiene requirements like these:



VIOLATIONS: To report a business that you think is violating these or other requirements related to preventing COVID-19, please fill out <https://www.sccgov.org/sites/da/Pages/COVID-19-stay-in-place-order-complaint.aspx> to submit a complaint to the District Attorney.